# **Feature Name Create Review Event**

## ***Feature Process Flow / Use Case Model***

## ***Use Case(s)***

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| **Use Case ID:** | 3.2.35 | | | |
| **Use Case Name:** | Create Review Event | | | |
| **Created By:** | Caitlin Abelson | | **Last Updated By:** | Caitlin Abelson |
| **Date Created:** | 9/10/18 | | **Last Revision Date:** | 10/3/18 |
| **Actors:** | | Customer | | |
| **Description:** | | Once an Customer has been to an Event, they may want to provide feedback to the resort about their experience they had at the event they attended. | | |
| **Trigger:** | | An Customer attends an Event | | |
| **Preconditions:** | | 1. The Customer must have attended an event they are reviewing at the resort. | | |
| **Postconditions:** | | 1. Customer’s review is posted | | |
| **Normal Flow:** | | 1. Customer attends an Event 2. Customer logs into account 3. Customer click on Events tab 4. Customer clicks on Reviews 5. Customer writes review of Event | | |
| **Alternative Flows:**  **[Alternative Flow 1 – Turned Away]** | | 1a. In step 1 of the normal flow, if the Customer was turned away at the event   1. When Customer goes to write a review for the Event    1. System prompt will show letting the Customer know that they are not checked in at the Event    2. System prompt that only people who attend Events can review | | |
| **Exceptions:** | | NA | | |
| **Includes:** | | NA | | |
| **Frequency of Use:** | | On Demand 1 - 50 times per week | | |
| **Special Requirements:** | | NA | | |
| **Assumptions:** | | NA | | |
| **Notes and Issues:** | | NO OPEN ISSUES | | |